

## SOUTHWESTERN LOCAL AREA

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**SUBJECT:** Priority of Service Policy  
**PURPOSE:** To establish a policy for determining priority of services for adults receiving training services under the Workforce Innovation and Opportunity Act (WIOA) when it has been determined that funds in the local area are limited.

**BACKGROUND:**

WIOA section 134(d)(4)(E) and Federal Regulations section 663.600 establish the need for the local Workforce Investment Area to have a system of priority for services to adults when a determination has been made that funds are limited. On June 3, 1997, the General Assembly ratified Senate Bill 936, G.S. 165-44, a statute that requires eligible veterans to be given priority of service in employment and training programs. Additionally, The Jobs for Veterans Act, Public Law 107-288, was signed into law on November 7, 2002. One provision of the Jobs for Veterans Act, codified at 38 U.S.C. § 4215, establishes a priority of service requirement for covered persons (i.e., veterans and eligible spouses, including widows and widowers, as defined by this statute) in qualified job training programs.

**ACTION:**

The Southwestern Workforce Development Board has determined that funds for training services for adults are limited in the Southwestern local area. In making this determination the following factors were considered:

- Budget information, including actual and projected funding levels, obligations and expenditures;
- Cost information, including the cost of delivering training services;
- Expected demand for training services;
- General economic conditions in the area.

All adult participants will be eligible to receive career and intensive services. At such time that it is determined that an individual is in need of training services, the Priority of Service system will be utilized. First priority will be given to Veterans and eligible spouses who are low income or public assistance recipients. The second priority will be recipients of public assistance and other low-income individuals who are not veterans or eligible spouses of veterans. Third priority will be given to veterans and eligible spouses who are not low income or public assistance recipients.

Priority of services does not preclude service to individuals who are not low-income, not receiving public assistance or not a veteran, but rather establishes the order of precedence for service as provided in Section 663.600(d) of the Federal Register. On a case by case basis, permission may be granted by the Local Area Director to enroll in training adults who exceed the 70% income guidelines.

**EFFECTIVE DATE:** Immediate  
**EXPIRATION DATE:** Indefinite  
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